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CERTIFICATE OF MAILING BY FIRST CLASS MAIL (37 CFR 1.8) Applicant(s): Mangipudi et al.			Docket No. 20496/2
Serial No. 09/451,592	Filing Date November 30, 1999	Examiner Duong, Oanh L.	Group Art Unit 2155
	ND APPARATUS FOR PROVIS IDED TO CLUSTERED NETW EPORTS		
NOV 1 4 2002			RECEIVED NOV 1 9 2002
I hereby certify that thi	s Amend. transmittal; Amendn	nent and Response (Identify type of correspondence)	Technology Center 2100
is being deposited wit	h the United States Postal Serv		envelope addressed to: The
-Commissioner of Pate	nts and Trademarks, Washingtor	n, D.C. 20231-0001 on	November 8, 2002 (Date)
		Carmen M. Con (Typed or Printed Name of Person (Signature of Person Mailin	Mailing Correspondence)
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AMENDMENT TRANSMITTAL LETTER (Large Entity) Docket No. Applicant(s): Mangipudi et al 20496/2 NOV 1 4 2002 Group Art Unit Serial No. Examiner 09/451,592 Duong, Oanh L. 2155 Invention: METHOD AND APPARATUS FOR PROVISIONING, ASSIGNMENT, MEASUREMENT AND AUDIT SERVICES PROVIDED TO CLUSTERED NETWORK SITE USERS, AND TO GENERATE SERVICE LEVEL AGREEMENT REPORTS RECEIVED TO THE ASSISTANT COMMISSIONER FOR PATENTS: NOV 1 9 2002 Transmitted herewith is an amendment in the above-identified application. **Technology Center 2100** The fee has been calculated and is transmitted as shown below. CLAIMS AS AMENDED **ADDITIONAL** NUMBER EXTRA CLAIMS REMAINING HIGHEST # RATE **CLAIMS PRESENT** FEE AFTER AMENDMENT PREV. PAID FOR $0 \mid x$ \$18.00 \$0.00 **TOTAL CLAIMS** 20 16 INDEP. CLAIMS 3 3 = 0 lχ \$84.00 \$0.00 \$0.00 Multiple Dependent Claims (check if applicable) \$0.00 TOTAL ADDITIONAL FEE FOR THIS AMENDMENT No additional fee is required for amendment. Please charge Deposit Account No. in the amount of A duplicate copy of this sheet is enclosed. to cover the filing fee is enclosed. A check in the amount of The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 50-0369 A duplicate copy of this sheet is enclosed. Any additional filing fees required under 37 C.F.R. 1.16. ☐ Any patent application processing fees under 37 CFR 1.17. Dated: November 8, 2002 Brian L. Michaelis, Esq. (Reg. No. 34,221) Brown Rudnick Berlack Israels LLP One Financial Center I certify that this document and fee is being deposited 18th Floor, BOX IP on Nov. 8. 2002 with the U.S. Postal Service as Boston, MA 02111 first class mail under 37 C.F.R. 1.8 and is addressed to the Customer No. 21710 Assistant Commissioner for Patents, Washington, D.C.

Tel.: 617-856-8369

Fax: 617-856-8201

20231.

Signature of Person Mailing Correspondence

Carmen M. Constantinescu

Typed or Printed Name of Person Mailing Correspondence



Docket No.: 20496/2

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT(S):

Mangipudi et al.

EXAMINER:

Oanh L. Duong

SERIAL NO.:

09/451,592

ART UNIT: 2155

RECEIVED

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FILED:

FOR:

November 30, 1999

METHOD AND APPARATUS FOR PROVISIONING, ASSIGNMENT,

MEASUREMENT AND AUDIT SERICES PROVIDED TO CLUSTERED NETWORK SITE USERS, AND TO GENERATE

SERVICE LEVEL AGREEMENT REPORTS.

CERTIFICATE OF MAILING

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to, Box Non Fee Amendment, Assistant Commissioner of Patents and Trademarks, Washington, DC 20231 on:

Date

Carmen M. Constantinescu

Box Non Fee Amendment **Assistant Commissioner for Patents** Washington, D.C. 20231

AMENDMENT AND RESPONSE UNDER 37 C.F.R. §1.111

Sir:

In response to the Office Action dated August 9, 2002, please amend the above identified application as follows and consider the following remarks.